

# Wildfire preparedness



We're here to help people in British Columbia deal with wildfires. We're keeping an eye on wildfires in our province and are ready to help customers and communities affected.

If you live close to areas that might get wildfires, we're sharing information on insurance, safety tips, and what important items and documents you should pack if you need to evacuate.

## Make a plan

- Create an [emergency plan](#) and pack a [grab-and-go kit](#) for your household.
- Gather and pack important documents to prevent the need for replacement in case they're damaged. These include:
  - Your B.C. driver's licence, B.C. ID card, B.C. Services Card, passport, birth certificate, marriage certificate, and Canadian citizenship documents.
  - Your vehicle registration, licence, and Autoplan insurance documents.
  - Your home insurance policy and banking/financial information that might not be available online.

## Insurance coverage

- [ICBC Basic Autoplan](#) insurance does not cover wildfire damage. We suggest purchasing optional [Comprehensive](#) or [Specified Perils](#) coverages from ICBC or another insurer, so you have peace of mind knowing your vehicle is protected.
- If your community is placed on evacuation alert or ordered to evacuate, you won't be able to purchase new comprehensive or specified perils coverages until the alerts or orders have been lifted. You can still get Basic auto insurance and optional collision coverages, or a temporary permit with Basic coverage and extended liability to move your vehicle to a safer place.
- Contact your [Autoplan broker](#) for more details on the right insurance coverage for your situation.

## Replacement identification

- If you lose your identification because of a wildfire, ICBC can replace it for free without needing extra documents (some exceptions may apply).
- Visit an ICBC driver licensing office for a replacement. You can find locations and hours [here](#).
- If you can't visit in person, call us at 1-800-950-1498, Monday to Friday, 8 a.m. to 6 p.m. or Saturday, 9 a.m. to 5 p.m., for help.

## Reporting a claim

- To report a wildfire-related auto insurance claim, do it [online](#) or call 1-800-910-4222.
- Our claims team is here is available 24/7 to support you.

If you have more questions, please contact your local ICBC Road Safety & Community Coordinator. Find a list of local Coordinators [here](#).

